

# licence agreement application

to reproduce the Financial Ombudsman Service's explanatory leaflet:  
*'your complaint and the ombudsman'*

to

**Financial Ombudsman Service Limited**

registered office: South Quay Plaza, 183 Marsh Wall, London E14 9SR

from

|  |  |
|--|--|
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| your job title                             |  |
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| your signature and name | date |
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on behalf of

|                              |
|------------------------------|
| name of company/organisation |
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**Once you have completed this application to reproduce the Financial Ombudsman Service's complaint leaflet under licence – and have signed that you have read and agree to the licence terms set out above – please return it to:**

Margie Hetherington  
Publications Officer  
Financial Ombudsman Service  
South Quay Plaza  
183 Marsh Wall  
London E14 9SR

If you are uncertain about anything concerning the reproduction under licence of our leaflet, please contact Margie Hetherington –  
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fax 020 7964 1453 or email  
Margie.hetherington@financial-ombudsman.org.uk

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